



## STAR ONLINE PUBLICATION



**Case Number:** S2108000131

**Release Date:** May 2021

**Symptom/Vehicle Issue:** One Or More Passive Entry Antenna General Electric Failure DTC's Found In The RFH

**Discussion:** Upon scanning the vehicle for DTC's you may find one or more Passive Entry Antenna General Electric Failure DTC's. DTC B1A7x-01 is set, where x = Antenna 1, 2, 3, 4 or/and 5. If these codes are set but the customer does not experience any passive entry related concerns. These codes can be considered to have set erroneously.

**Diagnosis:** Determine whether or not the customer is experiencing any passive entry issues. If the customer is experiencing Passive Entry issues, this SOL does not apply. Follow DTC flow charts and standard diagnostic procedures.

**Repair:** If no customer observed passive entry issues existed. These DTC's can be disregarded and cleared. A software update is expected during the 4<sup>th</sup> quarter of 2021 to address this issue.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**