



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Rolling Auto Door Locks Stopped Operating After Recent Service Repairs

Customer Complaint/Technician Observation: Owner complains that the rolling auto door locking feature is no longer working after a recent service repair. Technician observed, no fault codes are setting and that upon drive off the auto door locking feature is not locking the doors.

Discussion: Recent updates to the BCM/CBC (Body Control Module) may have contributed to changes to the ROLLING AUTO DOOR LOCK feature settings. If the owner would like the feature enabled, connect the scan tool to the vehicle to access the BCM. View the MISC folder options for AUTO DOOR LOCKS and select enable to set the feature as desired. No further updates required.

2021 CHRYSLER PACIFICA/VOYAGER 3.6L V6 24V VVT ENGINE UPG I W/ESS
2C4RC3PG9MR500060

BCM
Body Controller

Flash DTCs Data Misc Functions System Tests Actuators Details Configuration

NAME
Calibrate HFRM for Trailer Hitch
Calibrate HFSD for Running Boards
Change Country Code
Display LIN Part Numbers and Serial Numbers
Engine Oil Life Save and Restore
Immobilizer ECUs Replaced
Exit Shipping Mode
Restore Vehicle Configuration
Temporary Remote Start Disable and Enable Functions
Auto Door Lock <input checked="" type="checkbox"/>

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found