



STAR ONLINE PUBLICATION



Case Number: S2124000009

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Symptom/Vehicle Issue: Whistle Noise Heard When Operating AC

Customer Complaint/Technician Observation: A whistle can be heard when running the HVAC unit in either Hi-Level (Panel and Defrost) or Bi-Level (Panel and Floor) Modes. May be worsened when running the Front airflow at blower bar 1-2 and Rear airflow at blower bar 5-7

Discussion: Run the HVAC unit in the vehicle with the vehicle idling and the doors/windows closed. If a whistle can be heard in Hi-Level (Panel and Defrost) or Bi-Level (Panel and Floor) Modes, the vehicle will need to be re-flashed to the newest level of AJ level software. The updated software will be available for improvement in early July.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found