GPOP - Issue Review System

Part Number: 68437489A\$

Part Description: BUSHING, Tailgate Pivot

Issue For vehilces built after Dec 1 2020 if the tailgate is making a noise when opening or Description: closing or if the bushing is being replaced for any reason please call FCA Redacted Content. If no response in 15 minutes, proceed with repair. Please take pictures of the inside of the pivot cup after plastic bushing removal and pictures of the pivot post on the box side hinge. Mail pictures to FCA Redacted Content

Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.