



## STAR ONLINE PUBLICATION



**Case Number:** S210900007 Rev. A

**Release Date:** July 2021

**Symptom/Vehicle Issue:** Complaint may include low engine oil level and/or engine oil seep leak from engine oil drain plug.

**Discussion:** If the conditions above are confirmed and you are replacing the oil drain plug for an oil seep condition, please replace with P/N 06506214AA.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**