



STAR ONLINE PUBLICATION



Case Number: S1808000170 REV. A

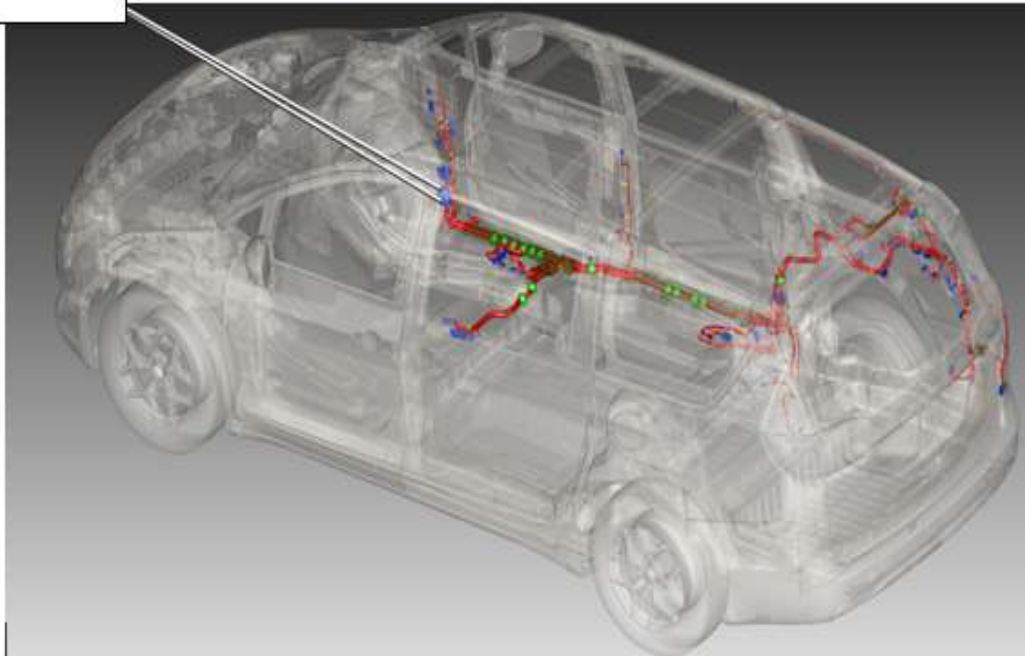
Release Date: July 2021

Symptom/Vehicle Issue: Vehicle Does Not Come Out Of Park Once Started Or May Not Start

Customer Complaint/Technician Observation: Owner says the vehicle may not come out of park at times. Technician observes the vehicle is setting multiple DTC's related DTC's U0140-00, U0002-00, U0121-00, U0101, U11C3-00, U0402-00, and U0422-00.

Repair Procedure: Inspect the 59-way Natural connector located at the right side A pillar. Unlock the latching connector, inspect the CAN C terminals and wiring for any spread or pushed out terminals. Secure the connector locking latch completely, no parts required.

XY402A



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found