



## STAR ONLINE PUBLICATION



**Case Number:** S2123000050

**Release Date:** July 2021

**Symptom/Vehicle Issue:** Manual Locking Doors

### Discussion:

WL Grand Cherokee does not have a traditional manual lock knob. In the event a door needs to be manually locked the vehicle has a unique procedure using the emergency key. See the information below.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



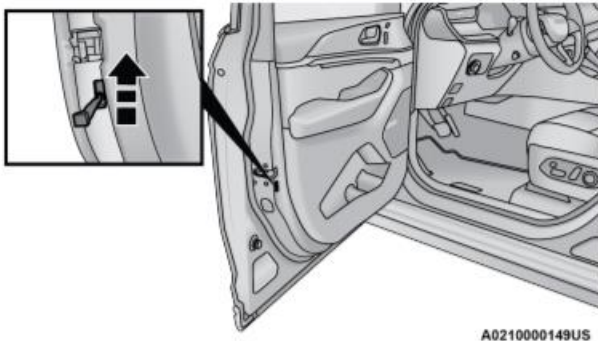
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The front doors can be manually unlocked with a single pull of the inside door handle. The driver's door can also be manually unlocked by inserting the emergency key into the lock cylinder on the outside door handle.

The rear doors can be manually unlocked with a double pull of the inside door handle.

Each door can be manually locked by inserting the emergency key into the emergency lock lever and sliding the lever upward. The emergency lock lever is located on the door latch face of each door.



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### Emergency Lock Lever (Driver's Door Shown)

#### Note:

- The emergency lock lever is only accessible when the door is open.
- Manually locking the vehicle will not arm the Vehicle Security system.

#### WARNING:

- For personal security and safety in the event of a collision, lock the vehicle doors before you drive as well as when you park and leave the vehicle.
- When exiting the vehicle, always make sure the ignition is in the OFF position, remove the key fob from the vehicle and lock your vehicle.
- Never leave children alone in a vehicle, or with access to an unlocked vehicle. Allowing children to be in a vehicle unattended is dangerous for a number of reasons. A child or others could be seriously or fatally injured. Children should be warned not to touch the parking brake, brake pedal or the gear selector.
- Do not leave the key fob in or near the vehicle, or in a location accessible to children, and do not leave the Keyless Enter 'n Go™ Ignition in the ON/RUN position. A child could operate power windows, other controls, or move the vehicle.

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