



## STAR ONLINE PUBLICATION



CHRYSLER

DODGE



Jeep



SRT

**Case Number:** S2108000162

**Release Date:** July 2021

**Symptom/Vehicle Issue:** High Voltage Battery Installed, New Power Pack Unit/BPCM, No High Voltage Output From Hybrid Battery, No DTC's

**Technician Observation:** Newer high voltage battery installed, no high voltage output. Good communication with module BPCM up to date and flashed.

**Repair Procedure:** Newer installed battery may not have been enabled from a recent flash update or shipping update. Use the scan tool to access the BPCM replace/enable feature, see below.

### RU- Pacifica PHEV

2017 CHRYSLER PACIFICA (PHEV) 3.6L V6 PHEV HYBRID ENGINE  
2C49C1N77HR686209

12.00 Volts

#### Replace BPCM

This function will enable the BPCM contactors upon BPCM replacement.

To complete this procedure, ignition must be cycled after BPCM contactors are enabled.

Cancel Continue

### JL Wrangler PHEV

2021 JEEP WRANGLER(PHEV) 2.0L I4 DOHC DI TURBO PHEV ENGINE  
104LJ3960MWS00289

13.00 Volts

#### BPCM

Battery Pack Control Module

Flash DTCs Data Misc Functions System Tests Actuators Details Configuration

NAME

- Enable HV Battery Contactors For Service ✓
- Reset High Voltage Isolation Fault
- Reset Impact Event Fault

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**