



NUMBER: 08-101-21

GROUP: 08 - Electrical

DATE: June 19, 2021

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

SUBJECT:

License Plate LED Light Inoperative - Moisture Visible Within the Lens

OVERVIEW:

This bulletin involves inspecting the license plate LED lamp for being inoperative or visible signs of moisture within the LED lamp housing and if necessary replacing the LED and installing a foam gasket to the license plate applique.

MODELS:

2014 - 2021 (WD) Dodge Durango

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on or before February 11, 2021 (MDH 0211XX).

SYMPTOM/CONDITION:

Customers may comment on one or more of the following:

- License plate LED light is inoperable.
- Moisture in the license plate lamp housing.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 Piece cut from the sheet, see note below	68568758AA	Gasket, Foam
1 (AR)	68370520AA	LED, License Plate

NOTE: One sheet of Mopar# 68568758AA will service 15 vehicles.

REPAIR PROCEDURE:

1. Remove the inner rear tail lamp on the decklid/liftgate. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>08 - Electrical / 8L - Lamps and Lighting / Lamps/Lighting - Exterior / Lamp, Tail Stop Turn / Removal>Inner.
2. Before applying foam, Surfaces must be clean and free of oil, grease, moisture, dust and dirt: Isopropyl alcohol is good for cleaning the surface.
 - a. Use a 50/50 mixture of isopropyl alcohol and water to clean the surface.
 - b. Thoroughly wipe the area with the 50/50 mixture.
 - c. Install the foam gasket on the applique (Fig. 1) .

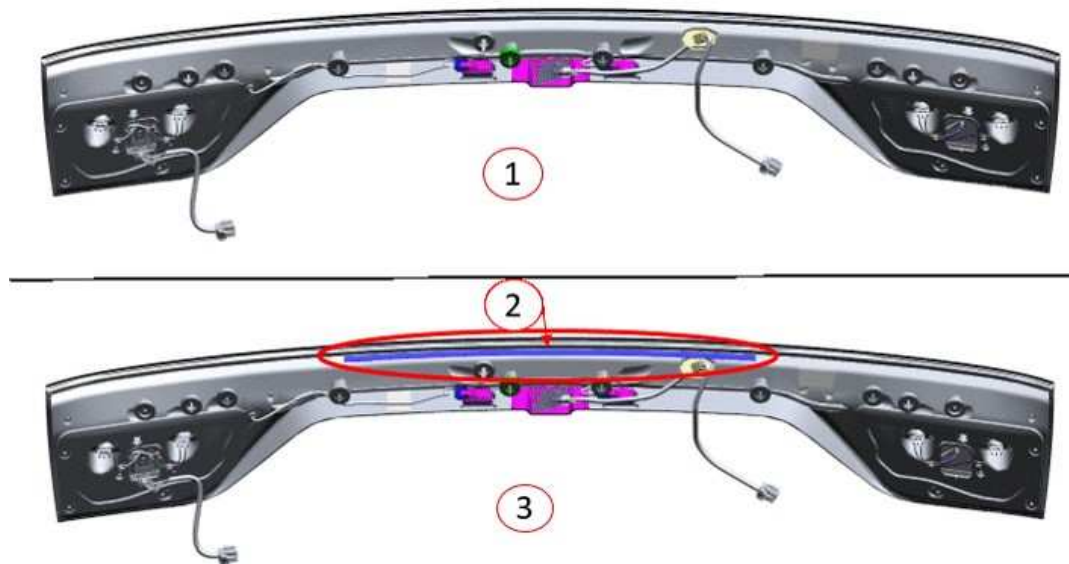


Fig. 1
Foam Gasket Installation

- 1 - Before Foam Gasket Installation.
- 2 - Foam Gasket Location.
- 3 - After Foam Gasket Installation.

3. Replace the license plate LED lamp if it is inoperative. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>08 - Electrical / 8L - Lamps and Lighting / Lamps/Lighting - Exterior / Lamp, License Plate / Removal/Installation.
4. Install the inner rear tail lamp on the decklid/liftgate. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>08 - Electrical / 8L - Lamps and Lighting / Lamps/Lighting - Exterior / Lamp, Tail Stop Turn / Installation>Inner.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-50-29-91	Install Foam Gasket on Liftgate Applique and Replace License Plate Lamp (0 - Introduction)	6 - Electrical and Body Systems	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------