



STAR ONLINE PUBLICATION



Case Number: S2108000160

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Symptom/Vehicle Issue: Code B217A-9A Rear Camera Component Fault Stored In The Radio

Discussion: DTC B217A-9A will show up in a vehicle scan as "Stored" with no accompanying symptoms. The customer will not observe any abnormality with the camera system.

Diagnosis: Read DTCs in WiTech and ensure that only B217A-9A is present and that the condition is "Stored". If the DTC is "Active", this SOL does not apply. The DTC flow chart should be followed.

Repair: Clear the stored B217A-9A fault. Do not replace the camera or radio for this concern. A Software update will be released at a future date to eliminate this fault from setting erroneously.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found