

STAR ONLINE PUBLICATION

Case Number: S2008000164 – REV. B

Release Date: June 2021

Symptom/Vehicle Issue: R1 radio codes B15A1-00, B1431-00 or U3033-00 May Be Present

Discussion: Dealer may find the new R1 radio with DTC B15A1-00 Media Port 1 Connection, B1431-00 Bluetooth Antenna Internal Performance or U3033-00 Control Module Security Certificate Missing/Invalid present. Please follow the recommendations below in regard to the codes.

DTC B15A1-00 Media Port 1 Connection

Code may be stored or pending in Radio.

Do not replace the radio, Media port, or any cables for this concern. The DTC is being set too quickly. Clear the DTC if it is shown as pending or stored only.

Any actual connection issues will show up as an active fault.

A future software enhancement will improve code performance.

B1431-00 Bluetooth Antenna Internal Performance

Do not replace the radio for this concern. The DTC is being set too quickly.

Clear the DTC if it is shown as pending or stored only.

Any actual connection issues will show up as an active fault.

A future software enhancement will improve code performance.

U3033-00 Control Module Security Certificate Missing/Invalid

Do not replace the radio or any other modules for this concern.

The security certificate downloads when the vehicle has connectivity and certain criteria is met.

Clear the DTC if shown as stored only.

When this fault is shown as stored, the certificate has been successfully uploaded.

The code can take up to 40 ignition cycles to clear and this stored fault may show up at a dealership before it has an opportunity to clear.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found