



STAR ONLINE PUBLICATION



Case Number: S2123000047

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Symptom/Vehicle Issue: UGDO Homelink Universal Garage Door Opener

Customer Complaint/Technician Observation: Customer complaint the UGDO may not program or work. The buttons may appear to be at a different height.

Discussion: If a UGDO Homelink button appears to be in a stuck pressed position where it will not release do not try to pry the button out. Replace the visor assembly.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found