

Case Number: S2123000046

Release Date: June 2021

Symptom/Vehicle Issue: Click Noise From Front End While Driving And Or Turning

Customer Complaint/Technician Observation: Noise heard from front of vehicle on rough road or turning the steering wheel. Noise may be described as an audible click or tick noise.

Discussion: As part of diagnostics, perform a walk around and visual inspection. Inspect components for proper routing such as hoses or shields. Inspect fastener torque on all suspension and axle. Refer to Service Library; 02 - Front Suspension / Front / Technical Specifications TORQUE SPECIFICATIONS

Note>>> JL JT have unique torque values for ball joints as compared to prior JK models due to material (aluminum knuckles) and design changes.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.