

STAR ONLINE PUBLICATION













Case Number: S2108000143

Release Date: June 2021

Symptom/Vehicle Issue: Right Side Head Lamp, DRL Lamp Or Turn Signal Inoperative

Customer Complaint/Technician Observation: Customer may experience the right side head lamp, turn signal or DRL lamp if equipped not working. Technician observed the vehicles BCM is setting DTC's B162E, B163E, B1636 for the right side head lamps.

Repair Procedure: Inspect, clean, and tighten the involved ground locations for the concern to complete. No parts required Fig 1, 2.

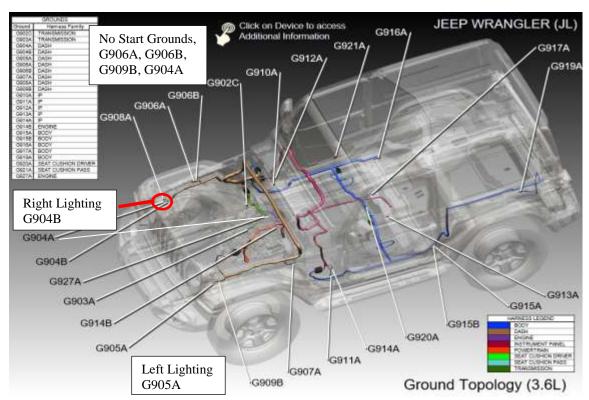


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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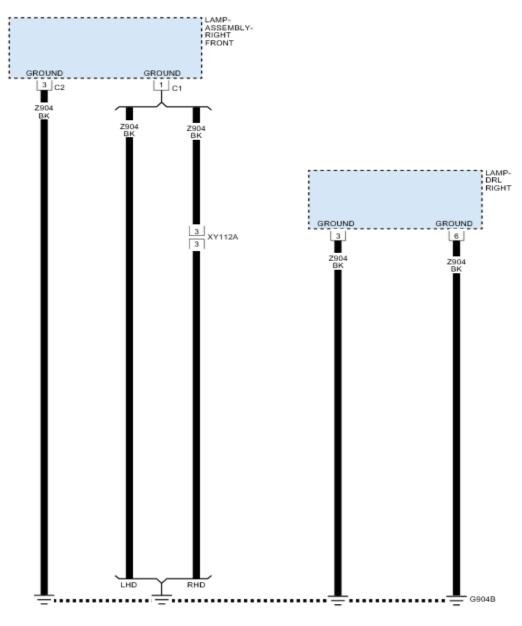


Fig 2

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