



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Incorrect USB Contents Are Displayed On The Radio Display

Discussion: Customer may notice the incorrect USB contents are displayed on the radio display. USB1 and USB2 are transposed when inserted in USB1, User sees contents displayed from USB2.

Do not replace radio for this concern. Issue will be corrected with a radio software enhancement in 4Q 2021.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found