9004385 06/02/2021 MY21 RU

GPOP - Issue Review System

Part Number: 68227397A\$, 68526303A\$

Part Description: CAMERA / APPLIQUE, License Lamp (Rear Assemblies)

Issue For 2021 RU with concern of Backup camera and/or steering wheel controls Description: inoperative and DTC(s) B2299, U0264, U1045, U114D, U115A, U115B are present and technician finds water/corrosion in camera and/or light bar jumper harness.

> Requesting technician to replace both the rearview camera and license lamp applique assemblies.

Please contact FCA Redacted Content to set up part return to QEC.

If no response in 15 minutes, proceed with repair.

Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.