



NUMBER: 08-061-21

GROUP: 08 - Electrical

DATE: April 21, 2021

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SUBJECT:

Flash: Parktronics (PTS) Enhancements

OVERVIEW:

This bulletin involves reprogramming the PTS module with the latest software available.

MODELS:

2019 - 2020	(DJ)	RAM 2500 Pickup
2019 - 2020	(D2)	RAM 3500 Pickup
2019 - 2020	(DD)	RAM 3500 Cab Chassis
2019 - 2020	(DF)	RAM 3500 <10K Cab Chassis
2019 - 2020	(DP)	RAM 4500/5500 Cab Chassis

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, EMEA, APAC and LATAM.

NOTE: This bulletin applies to vehicles equipped with Parksense Ft/Rr Park Assist System (Sales Code XAG) and/or Parksense Rear Park Assist System (Sales Code XAA).

SYMPTOM/CONDITION:

Customers may experience one or more of the following:

- False front object detection warning when a trailer is connected to the vehicle.
- Chime sounds when backing away from an object in front of the vehicle.
- Park assist system latches off when a trailer or snow plow is disconnected during the same key cycle. The system disabled message will still be displayed and the system will be turned off until a new key cycle.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the PTS with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application "HELP" tab.
2. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-20-05-9P	Module, Parktronics (PTS) - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 4 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must use failure code CC with this Service Bulletin.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Service Bulletin flash/reprogramming conditions.

CC	Customer Concern
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