



NUMBER: 14-001-21

GROUP: 14 - Fuel System

DATE: April 17, 2021

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This Technical Service Bulletin has also been released as a Rapid Response Transmittal (RRT) 21-041, date of issue April 17th, 2021. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RRT will expire 18 months after the date of issue.

SUBJECT:

Difficulty Starting the Vehicle on the First Attempt Due to Possible Leaking Fuel Injectors

OVERVIEW:

This bulletin involves replacing all four fuel injectors due to a no start condition on the first attempt.

MODELS:

2020 - 2021 (M1) Jeep Compass

NOTE: This bulletin applies to vehicles within the following markets/countries: LATAM.

NOTE: This bulletin applies to vehicles built on or after June 06, 2019 (MDH 0606XX) on or before December 04, 2020 (MDH 1204XX) equipped with 2.4L I4 Multiair Engine (Sales Code ED6).

SYMPTOM/CONDITION:

Customers may experience the following:

- After the engine remains stopped for more than an hour, the engine does not start on the first try, cranking for more than five seconds, when a second attempt is tried the vehicle starts fine.

PARTS REQUIRED:

Qty.	Part No.	Description
4	04627890AB	Injector, Fuel

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

REPAIR PROCEDURE:

1. Replace all four fuel injectors. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 14 - Fuel System / Fuel Injection, Gas / Injector(s), Fuel / Removal and Installation.
2. Clear all DTCs that may have been set.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
14-30-20-99	Fuel Injectors - Replace all Four (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.7 Hrs.

FAILURE CODE:

ZZ	Service Action
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