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**GROUP:** 31 - Collision Bulletins

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**SUBJECT:**

Steering System Inspection After a Collision

**OVERVIEW:**

This bulletin documents the FCA US LLC position regarding conditions under which replacement or repair of steering system components are required.

**MODELS:**

2011 - Current (ALL) All FCA Group Vehicles

**NOTE: This bulletin applies to vehicles within the following markets/countries: North America, LATAM, APAC and EMEA.**

**DISCUSSION:**

Steering Column - If the vehicle is involved in a collision where the airbag has been deployed or the steering wheel is visually deformed, then steering column replacement is required. Internal component damage from such an event may not be visible; however, steering column replacement is required.

Steering rack or steering gear - If the vehicle is involved in a collision and visual damage or deformation is identified on the steering rack or steering gear, the repair facility must check for the conditions listed below before returning the vehicle to the customer. If one or more conditions from the list below are confirmed to be present, Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>19 - Steering / Diagnosis and Testing.

**NOTE: Correction of the following conditions may not require steering rack or gear replacement:**

- **Steering wheel is off center.**
- **Vehicle pulls left or right.**
- **Perceived column/steering wheel free play.**
- **Steering wheel has fore and aft looseness.**
- **Perceived dash, vehicle, steering wheel vibration by driver.**
- **Difficult steering in either or both directions.**
- **Steering catches/sticks.**
- **Steering wheel does not return to center position.**
- **Excessive road feedback.**
- **Noise or vibration such as a rattle, excessive clunk, popping, squeaking, rubbing, scrubbing or knocking.**

**POLICY:**

Information Only