



STAR ONLINE PUBLICATION



Case Number: S2123000026

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Symptom/Vehicle Issue: ACC Not Available Message Instrument Cluster

Customer Complaint/Technician Observation: ACC and FCW items are not operable, "ACC Not Available" message on cluster. Active DTC C15D8-00 Mismatch Tire Size set in ACC module.

Discussion: C15D8-00 setting active is under investigation by engineering. At this time making repair attempts will not resolve the dtc or enable the ACC/FCW operations. It is not recommended to replace the ACC or FFCM modules as they will not remedy the condition.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found