



**NUMBER:** 08-044-21

**GROUP:** 08 - Electrical

**DATE:** March 20, 2021

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**This Technical Service Bulletin (TSB) has also been released as a Rapid Response Transmittal (RRT) 21-033, date of issue March 20, 2021. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RRT will expire 18 months after the date of issue.**

**SUBJECT:**

Body Control Module (BCM) Reconfigure for Service Interval Counter

**OVERVIEW:**

This bulletin involves reconfiguring the BCM for the service counter in the Instrument Panel Cluster (IPC).

**MODELS:**

2018 - 2021 (MP) Jeep Compass

**NOTE: This bulletin applies to vehicles within the following markets/countries: EMEA (Russia & Middle East).**

**NOTE:**

- **This bulletin applies to vehicles built on or before February 22, 2021 (MDH 0222XX) equipped with either a 2.4L I4 Multiair Engine (Sales Code ED6) or 2.4L I4 Zero Evap Multiair Engine W/ESS (Sales Code EDE).**

**SYMPTOM/CONDITION:**

Customers may notice that the owners manual information shows a different service interval than what the vehicle shows when the message appears on the IPC:

- **(Russia vehicles)** Service maintenance interval counter starts at 15,000 km (9320 miles) but states 12,000 km (7456 miles) in the owner's manual service documentation.
- **(Middle East vehicles)** Service maintenance interval counters starts at 15,000 km (9320 miles) but states 10,000 km (6213 miles) in the owner's manual service documentation.

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If any Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the one listed above is present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

**REPAIR PROCEDURE:**

1. Using the scan tool (wiTECH 2), perform a "Restore Vehicle Configuration".
2. Perform a "Proxi Configuration Alignment".
3. Clear all DTCs that may have been set.
4. Cycle the ignition off and disconnect wiTECH, exit the vehicle, lock the doors and let the vehicle sleep for 2-5 minutes (**keep the FOBs away from the vehicle to ensure them from waking up the bus**).
5. Place the ignition in the "On" position, service intervals should be properly set now.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
18-19-02-GD	Module, Body Control (BCM) Restore Vehicle Configuration and Proxi Configuration Alignment Procedure (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.

**FAILURE CODE:**

The dealer must choose which failure code to use depending on if this is a Rapid Response Transmittal (RRT) or Service Bulletin.

- The "RF" failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RRT.
- The failure code "RF" (Required Flash) can no longer be used on Service Bulletin flashes. **The "RF" failure code must be used on an RRT.**
- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C's must be supplied.

RF	Required Flash - RRT
CC	Customer Concern