

STAR ONLINE PUBLICATION















Case Number: S2108000084

Release Date: 03/30/2021

Symptom/Vehicle Issue: CEL (Check Engine Lamp) On, DTC P0197 Engine Oil Temperature

Low

Customer Complaint/Technician Observation: Owner complains of a check engine lamp on. Technician observed PCM DTC – P0197 Engine Oil Temperature Low as stored or active.

Repair Procedure: Inspect the harness routing on the right side rear of the engine. Repair, isolate and reposition the harness as needed Fig 1, 2, 3.

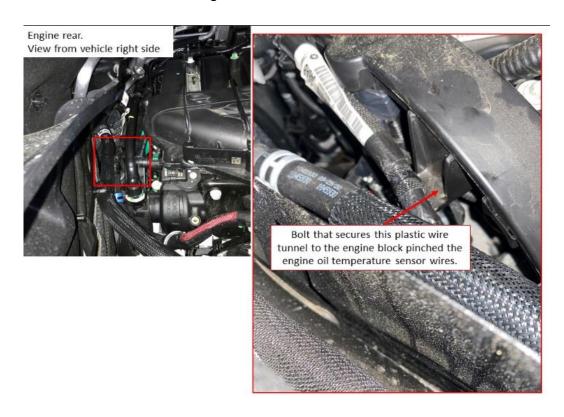


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.3 10/29/2020



STAR ONLINE PUBLICATION





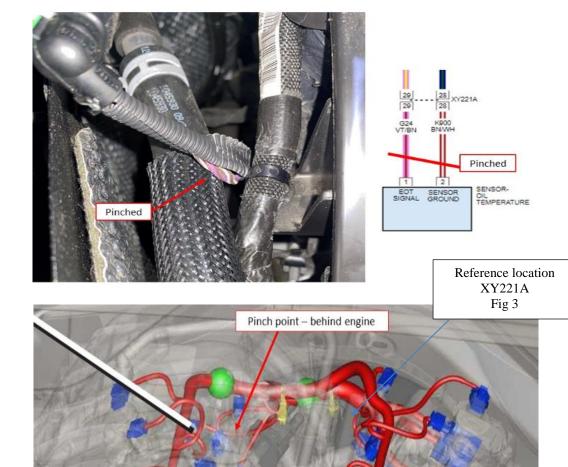












Connector Location View - SENSOR-OIL TEMPERATURE

Fig 2

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.3 10/29/2020



STAR ONLINE PUBLICATION















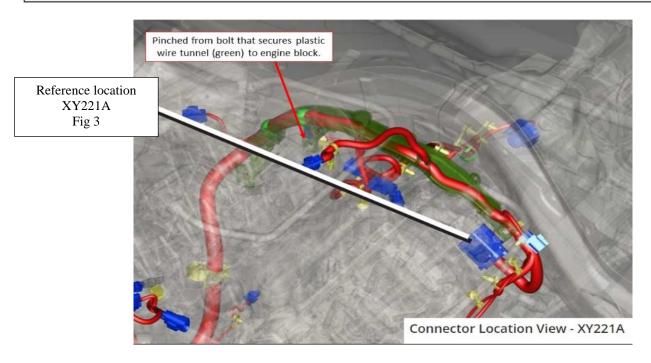


Fig 3

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.3 10/29/2020