

## STAR ONLINE PUBLICATION















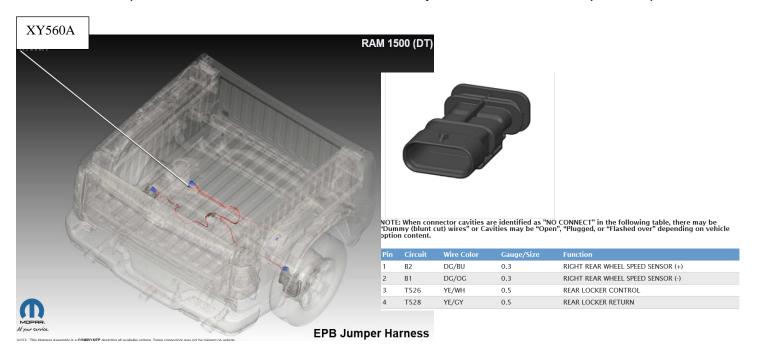
Case Number: S2108000083

**Release Date:** 03/30/2021

**Symptom/Vehicle Issue**: 4Wheel Drive Lamp On, DTC C141C-13-REAR DIFFERENTIAL CONTROL-CIRCUIT OPEN

**Customer Complaint/Technician Observation:** Owner complains that the service 4wd lamp is illuminated and an on-screen message to service Axle Locker system is displayed. Technician observed DTC - C141C-13-REAR DIFFERENTIAL CONTROL-CIRCUIT OPEN as stored or active.

**Repair Procedure:** Inspect the XY560A black 4-way connector for any signs of spread or pushed out terminals at pin location 3 and 4. Clean and secure any loose connectors, no parts required.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.3 10/29/2020