

STAR ONLINE PUBLICATION









Jeep





Case Number: S2108000077

Release Date: 03/24/2021

Symptom/Vehicle Issue: Trailer Tow 7-way Connector, Parking Lamp And B+ Terminal No

Battery Voltage

Customer Complaint/Technician Observation: Owner has a 5th Wheel trailer package sales code AHU with the above circuits inoperative at the seven way. Technician observed no battery voltage at the 7 way - connector terminal (E) B+, (F) Trailer Tow Park Lights.

Repair Procedure: Inspect fuse 30 and 29 within the PDC. Review the harness routing at the driver wheel well I221 connector location looking for any signs of harness contact or chaffing with the W750 and L76 circuits. Repair the involved wiring or connector as needed Fig 1, 2.

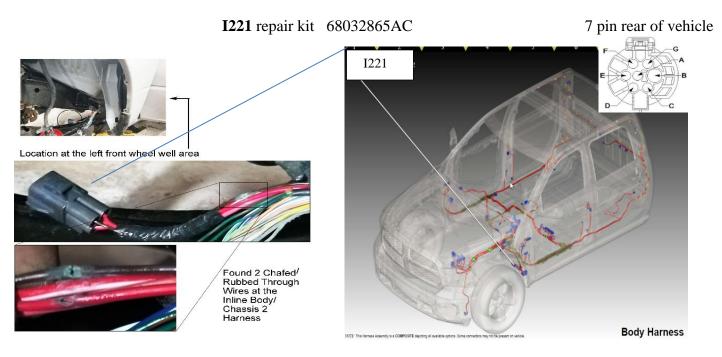


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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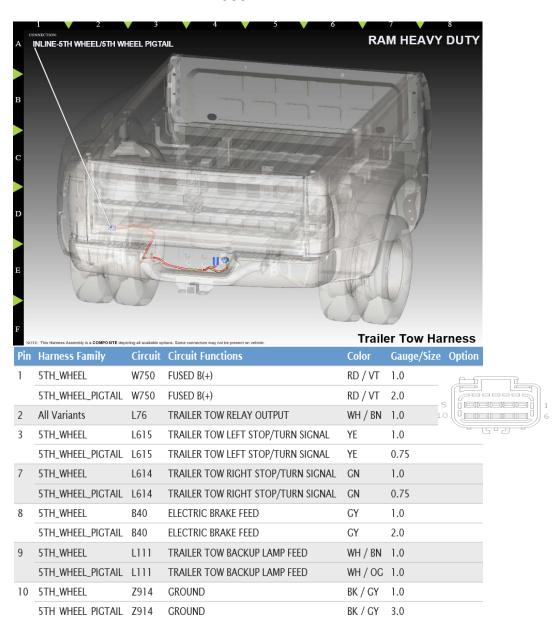


Fig 2

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