



## STAR ONLINE PUBLICATION



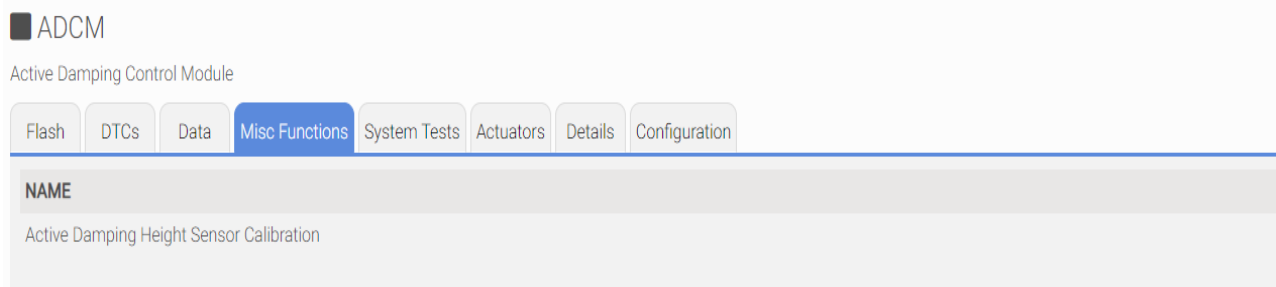
**Case Number:** S2108000071

**Release Date:** 03/17/2021

**Symptom/Vehicle Issue:** Cluster Displays Service Active Dampening System Message, DTC B2286 Calibration Not Learned – Lost Calibration

**Customer Complaint/Technician Observation:** Vehicle displays service active dampening system message. Technician observed the message does appear on the dash, vehicle ADCM (Active Dampening Control Module) is setting B2286 Calibration Not Learned – Lost Calibration. System settings show all Active Dampening valves are set to MEDIUM setting.

**Repair Procedure:** With the Scan Tool, Perform the “Height Sensor Calibration” routine.



**NOTE: All doors must be closed during calibration and vehicle must be on the ground.**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**