



STAR ONLINE PUBLICATION



Case Number: S2108000050

Release Date: 03/03/2021

Symptom/Vehicle Issue: Rear Back Up Camera Inoperative, DTC U0264-00 Lost Communication With Camera Module Rear

Technician Observation: Camera blank condition, verification of a loose connection at XY552A, condition may have become apparent after the tailgate was removed by a customer or dealer and reinstalled and or a condition appeared after a recent body repair. DTC U0264-00 Lost Communication With Camera Module Rear, DTC sets in the radio.

Discussion: Inspect the XY552A connector for a secure connection and or TPO (terminals pushed out) concerns. Secure XY552A and or repair wiring TPO, clear the DTC and test the operation to complete Fig 1, 2.

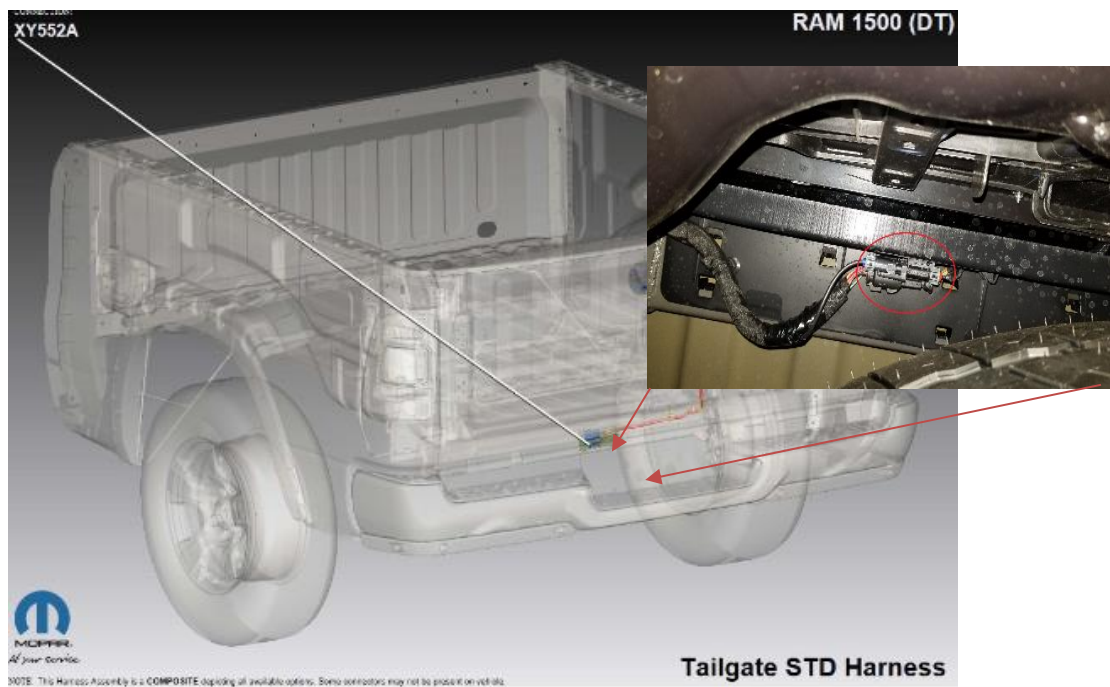


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



STAR ONLINE PUBLICATION



Wiring Diagram - BACK-UP CAMERA SYSTEM

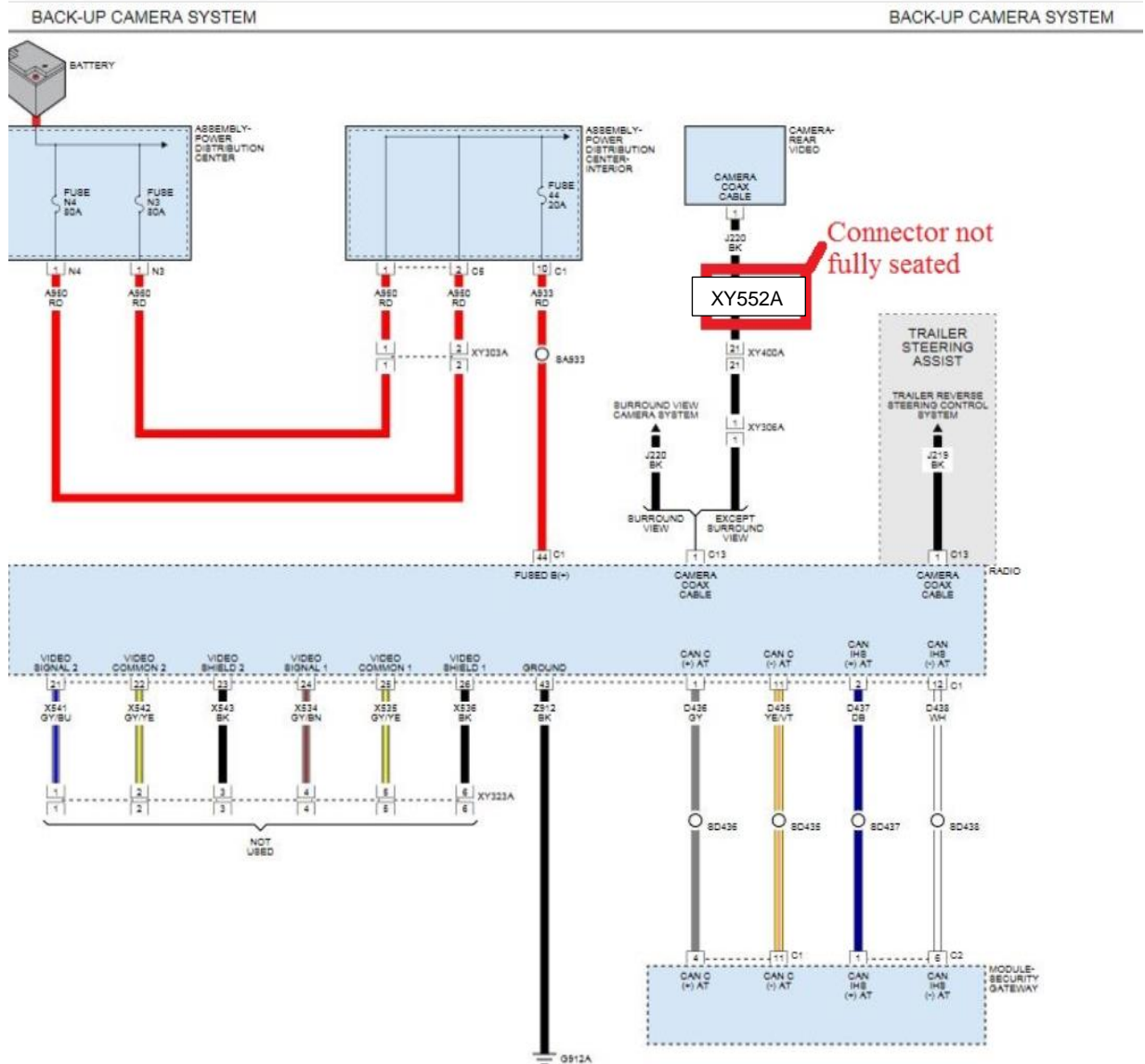


Fig 2

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found