



STAR ONLINE PUBLICATION



Case Number: S2123000010

Release Date: 02/19/2021

Symptom/Vehicle Issue: Vehicle Sway While Being Flat Towed Behind A RV

Customer Complaint/Technician Observation: Owner complaint of a towed vehicle sway around turns while being flat towed behind a recreational vehicle (RV)

Discussion: MOPAR has released a wiring harness kit to aid customers who flat tow their 2016 to 2021 WK Grand Cherokee behind a RV. Part number 82216418AA. This harness kit keeps EPS powered to provide an improved towing experience.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found