



STAR ONLINE PUBLICATION



Case Number: S2105000001

Release Date: 02/19/2021

Symptom/Vehicle Issue: Hill Descent Control HDC Inoperative From IP Center Stack Switch

Customer Complaint/Technician Observation: Owner complaint of the HDC switch LED not illuminating and or the system not working. No DTC's found

Discussion: Engineering is aware and working on a solution. The resolution will be announced in a service action in the late 1st quarter 2021.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found