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Symptom/Vehicle Issue: Windshield Washer Fluid Pump Does Not Function. Interior Rear Dome, Vanity And Glove Box Lamps Do Not Illuminate

Diagnosis: Check for circuit issues with the fused B+ supply A905 through inline connector XY320A. Terminal Push Out concerns have been found at this connector. The A905 circuit supplies B+ voltage to the BCM which provides power the front washer fluid pump as well as the rear dome, vanity, and glove box lamps.

Do not immediately replace the BCM for this concern.

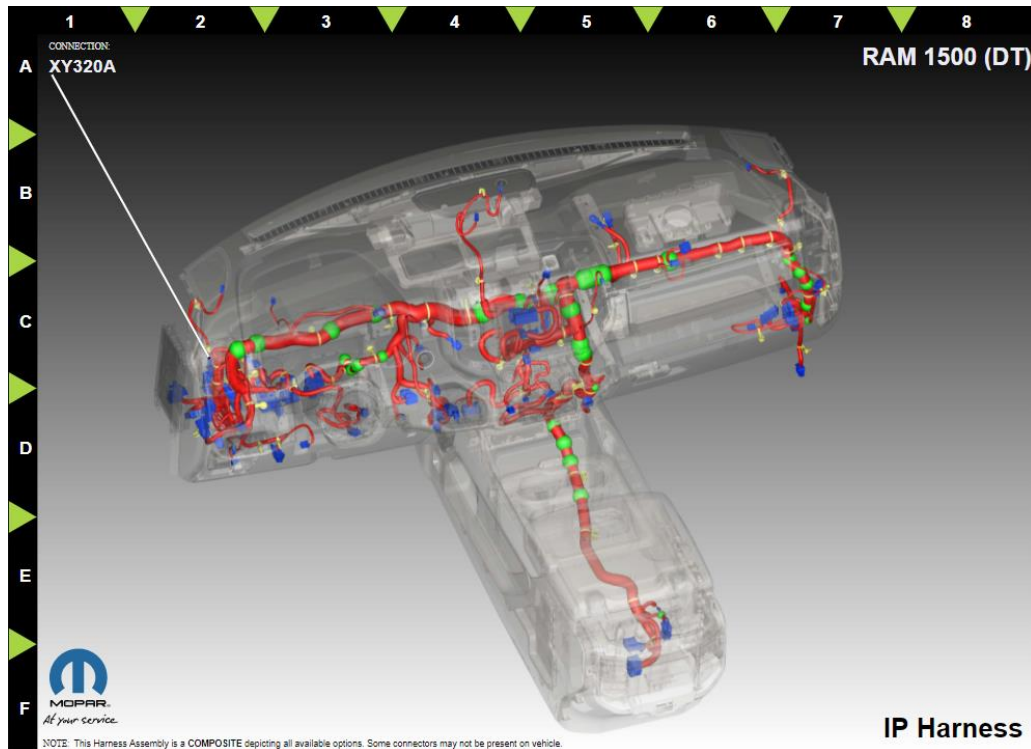


This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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XY320A Connector Location

Repair: If a terminal push out concern is found at XY320A inline connector. Reinsert any effected terminal into the connector and confirm they are fully seated.

Verification: After the repair, check that the washer pump will activate and the rear dome, vanity, and glove box lamps will illuminate. If the concern still exists inspect for other wiring issues on the fused B+ circuit between PDC and BCM.

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