



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Display Flickering

Discussion: Radio display has flickering or flashing effect to the user. The flickering can occur from an electrical over stress (EOS) event to the display. If EOS occurs, it can cause the LED chain (backlight) of the screen to become defective which sends a reset signal. The reset signal appears as “flickering” or “flashing” screen to the user.

This is not related to Radio or Radio software. This is a Disassociated Touchscreen Display concern. Test an alternate display to determine if the symptom goes away.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found