



STAR ONLINE PUBLICATION



Case Number: S2108000040

Release Date: 02/11/2021

Symptom/Vehicle Issue: Blind Spot Unavailable Message Displayed On Cluster

Customer Complaint/Technician Observation: Owner complains of a blind spot unavailable message at times displayed within the EVIC of the cluster. Technician observed, DTC U11FA-00 Lost Communication WITH Right Side Blind Spot, may be stored or active.

Discussion: Inspect the inline harness connector XY701A 16-way black at the rear fascia looking for any signs of heavy corrosion. Use connector repair kit when possible 68475544AB, clean replace or repair as needed Fig 1, 2.



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



STAR ONLINE PUBLICATION

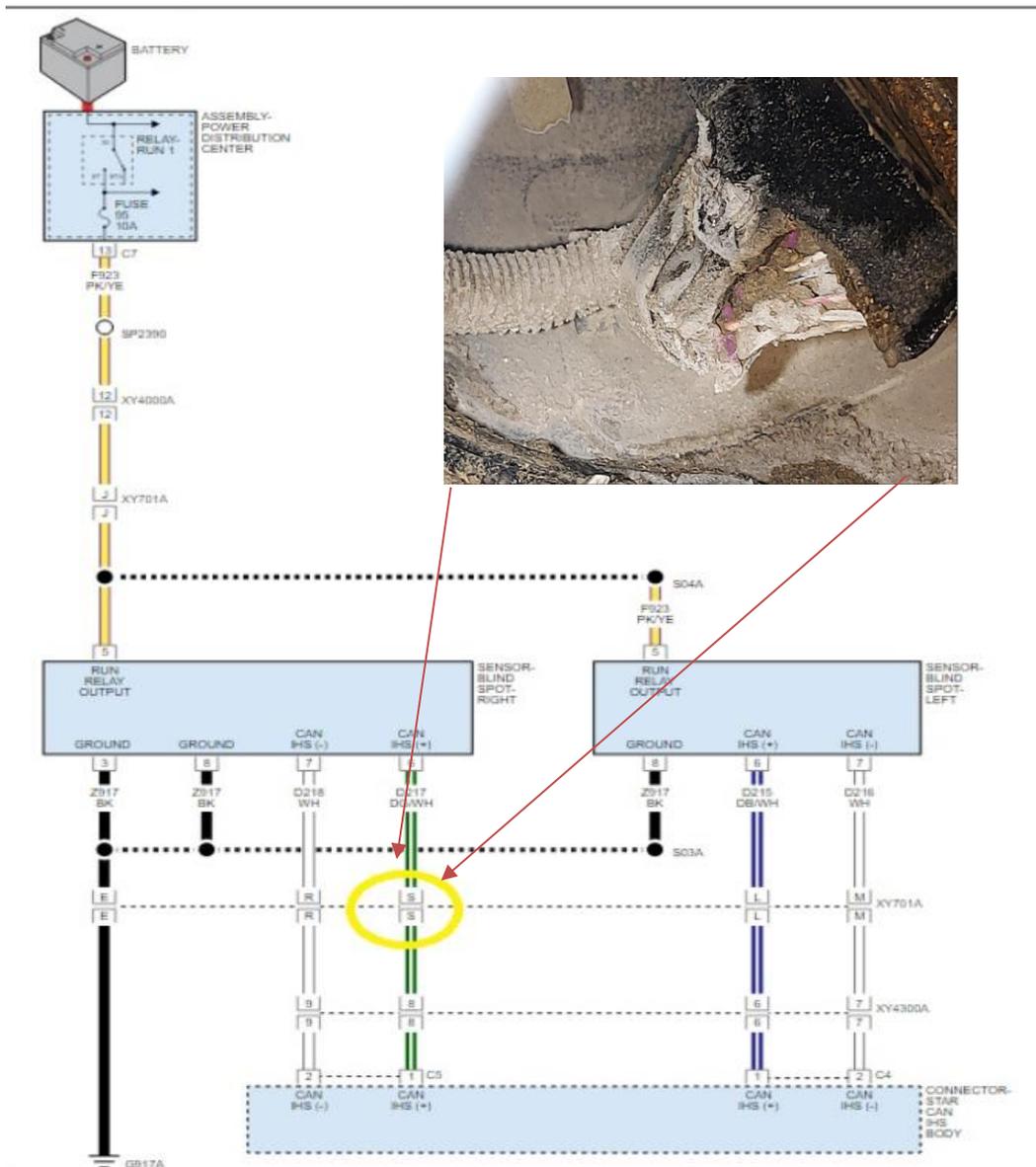


Fig 2

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found