

## STAR ONLINE PUBLICATION

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**Case Number:** S2008000125 Rev. A

**Release Date:** 2/10/2021

**Symptom/Vehicle Issue:** Low Beam Headlamp Out Message Displayed On EVIC Intermittently. DTC B162F-64 Or B1638-64

**Discussion:** Intermittently the “Low Beam Headlamp Out” message may appear in the EVIC. Upon scanning the vehicle for DTC’s you will find B162F-64 Or B1638-64 set in the BCM. Although the message and DTC’s are present, confirm the low beam headlamps function at all times.

**NOTE: If the low beam headlamps do not function this STAR Online is not related. Standard diagnostics should be followed.**

**Repair:** The BCM software is falsely setting these DTC’s and displaying the message. EMEA engineering is working to develop new software with an anticipated release date within the 2<sup>nd</sup> quarter of 2021. Do not replace the headlamps or BCM for this concern.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**