

STAR ONLINE PUBLICATION















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Symptom/Vehicle Issue: Drive Configuration Changed After A Recent Service Repair

Technician Observation: After a recent repair service the DRIVE configuration of the vehicle changed from the **4wd** drive option to the standard **2wd** drive.

Discussion: Some early built vehicles may have not had the 5i4 (FOUR WHEEL DRIVE (4WD)/(4X4) designation. If the vehicle has been identified as a 4WD vehicle and the restore vehicle configuration was performed, the standard default setting will be displayed as a 2WD for the drive configuration. Adding the 5i4 sales code to the vehicles sales code registry and re-performing the service restore vehicle configuration will correct the drive configuration to the 4WD option.

4wd vehicle showing the incorrect Drive configuration

Select Speed Control Feature Present	Set
Maximum Vehicle Speed	94
Remote Start Present	Set
Drive Configuration	2WD Rear
PTS Display Type and Location	Headliner or NO Display Programmed
PTS Configuration	Rear / REAR
Auto Highbeam	Not Set
Hill Descent Feature Present	Not Set
Shifter Type	5 Position Polystable Eshifter / Type PS5
Vehicle Line	JT

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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