



STAR ONLINE PUBLICATION



Case Number: S2108000032

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Symptom/Vehicle Issue: The Digital Speedometer Changes To A Green Bar At 75 MPH. The Analog Speedometer Continues To Function

Discussion: The digital EVIC speedometer may change to a green bar as the vehicle speed changes from 74 MPH to 75 MPH. The analog speedometer will continue displaying the correct vehicle speed.

Diagnosis: Test drive the vehicle and slowly accelerate from 74 MPH to 75 MPH. If the speedometer reading changes to a green bar as shown below, this STAR Online applies.



Repair: Engineering is currently developing an IPC software update to address this issue. With an anticipated release date early 2nd quarter, 2021.

Cluster replacement WILL NOT Resolve this concern.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found