



## STAR ONLINE PUBLICATION



**Case Number:** S2108000205

**Release Date:** August 2021

**Symptom/Vehicle Issue:** Mopar Trailer Tow Module Kit Sales Incorrect Sales Code And/Or CAN IHS Wiring Incorrect Connector Cavities

**Discussion:** The trailer tow features may be unavailable after installing the Mopar Trailer Tow Kit. The instructions provided may have had the incorrect sales code listed. The instructions may also have the incorrect terminals listed for the CAN IHS splice block.

At the time of this publication, Mopar Trailer Tow Kit Part #: 8221604AB is the most current part number available. Always refer to STAR Parts or Mopar Accessories to confirm you are installing the latest part number.

**Repair:** To enable the Trailer Tow Module (TTM) in the configuration the correct sales code must be added and if needed, the wiring corrected. Access Dealerconnect and click on the Service tab. Locate "Vehicle Option Updates" under the Warranty Administration column. Enter the vehicles VIN number and add sales code XF2 to the vehicle.

Confirm the CAN IHS wiring from the TTM to the CAN Bus Splice Block 2 is correct.

CAN IHS (+) D368 DB/WH should be in cavity 15.

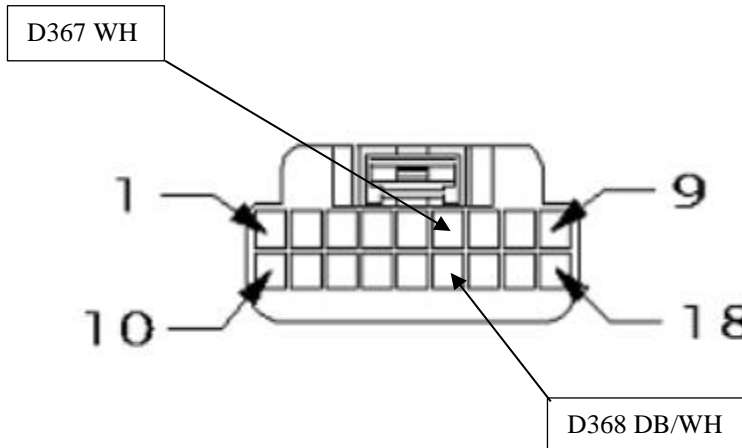
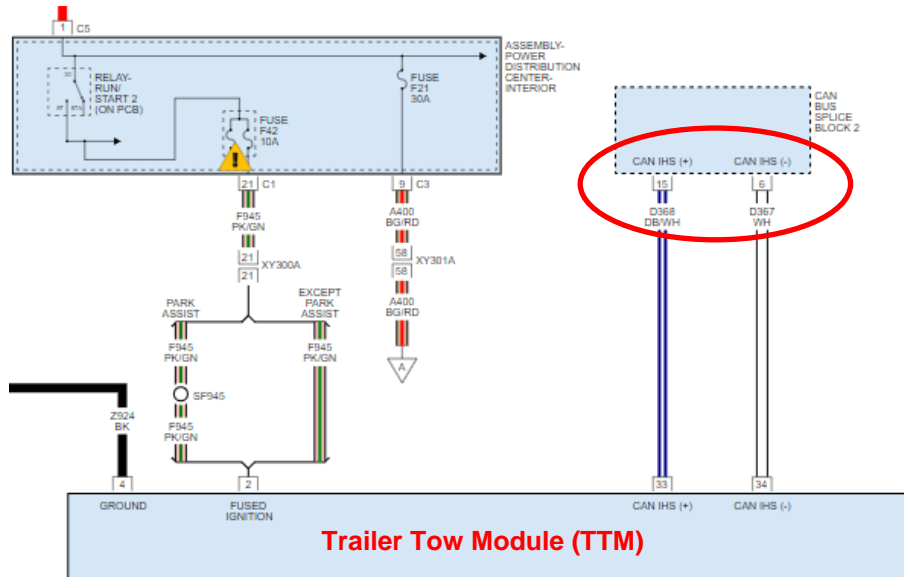
CAN IHS (-) D367 WH should be in cavity 6.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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Once the correct sales code is added and the TTM CAN IHS wiring corrected. Perform a Restore Vehicle Configuration using Witech. Cycle the ignition off and allow the vehicle to go to sleep. Cycle the ignition back on. The Trailer Tow system should now be operational.

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