



## STAR ONLINE PUBLICATION



**Case Number:** S2123000064

**Release Date:** August 2021

**Symptom/Vehicle Issue:** Service FCW Message On Cluster And C1418-78 Vertical Misalignment DTC

**Discussion:** Several reports from the field have found the ACC module appears to be installed and visually looks OK. However, the module is extremely sensitive to being level with the bumper and being fully seated in the bracket. It is suggested to first examine the ACC module mounting. Remove and re-install the module to confirm it is properly and fully seated. Then perform the calibration routine with WiTECH.

Refer to service information: 08 - Electrical / 8E - Electronic Control Modules / MODULE, Adaptive Cruise Control (ACC) / Removal and Installation.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**