



STAR ONLINE PUBLICATION



Case Number: S2108000189

Release Date: August 2021

Symptom/Vehicle Issue: SRT Tab Shown On RAM TRX Radio

Discussion: Customer may find SRT Tab shown on Ram TRX for Drive Modes. Engineering is investigating. **Do not replace Radio.** Tentative software enhancement 4th quarter 2021.

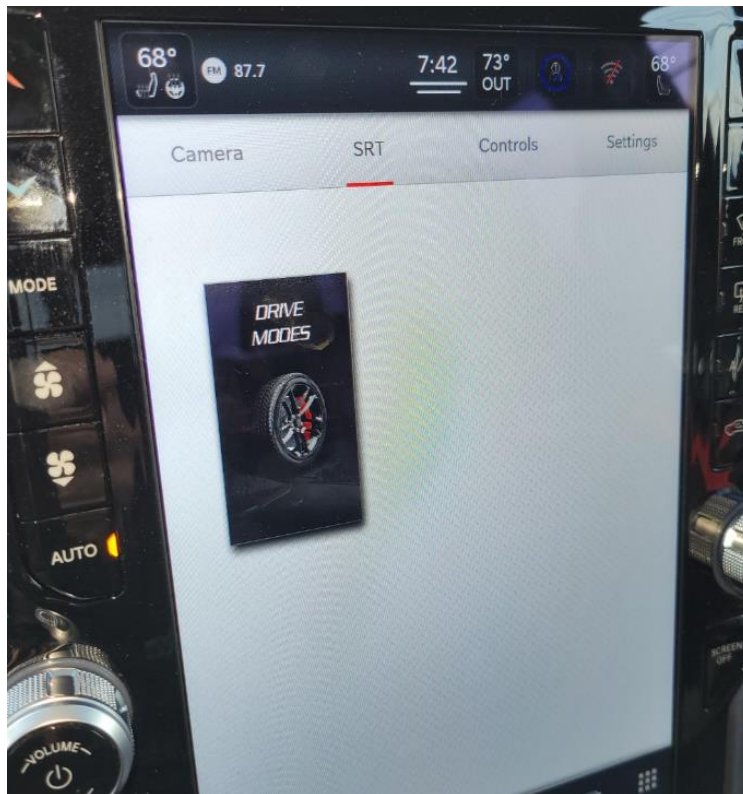


Fig. 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found