

STAR ONLINE PUBLICATION















Case Number: S2117000001

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Symptom/Vehicle Issue: Rear Air Spring Appearance

Discussion:

Inspect the rear air springs for appearance. If bowed, bulged, or contacting any components the spring must be replaced. See Fig 1 for an example of a bowing condition. Air Spring appearance should be straight up and down.

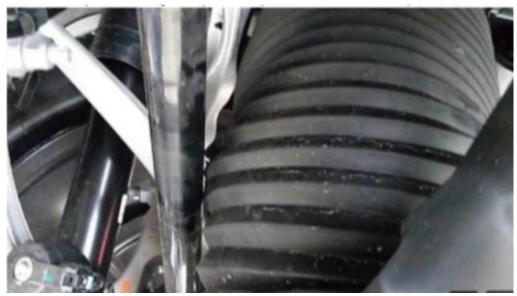


Fig 1 Bulged/bowed air spring

Refer to Service Information for removal and installation procedures: 17 - Rear Suspension / SPRING(S) / Removal and Installation AIR SPRING

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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