

Case Number: S2108000187

Release Date: August 2021

Symptom/Vehicle Issue: Vehicle Language Reverts To Italian After Shutting Off Vehicle

**Discussion**: Customer may find vehicle language reverts to Italian after shutting off vehicle. Engineering is investigating. **Do not replace Radio or Cluster.** 

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found