



NUMBER: 23-029-21

GROUP: 23 - Body

DATE: August 31, 2021

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This Technical Service Bulletin (TSB) has also been released as a Rapid Response Transmittal (RRT) 21-128, date of issue August 31, 2021. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RRT will expire 18 months after the date of issue.

SUBJECT:

Loose Rear Spoiler Scat Pack Badge

OVERVIEW:

This bulletin involves inspecting and if necessary, replacing a separating or not adhering chrome Scat Pack badge on the rear spoiler.

MODELS:

2021 (LA) Dodge Challenger

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC and EMEA.

NOTE: This bulletin applies to vehicles built on or before June 08, 2021 (MDH 0608XX) with a Scat Pack Bee Spoiler Badge (Sales Code MVP).

SYMPTOM/CONDITION:

The customer may describe the following:

- The chrome letter Scat Pack badge is separating or loose, has gaps or is not adhering to the rear spoiler on the passenger side of the vehicle.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Inspection Procedure.

1. Visually inspect the chrome Scat Pack badge letters for any separation or looseness from the rear spoiler (Fig. 1) .



Fig. 1
Loose Badge Or Separation

2. Was the badge loose or any separation noticed?
 - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> No visual looseness or separation was found. Proceed to [Step 3](#).
3. Cut a piece of 3M 898 tape at a length long enough to cover the entire face of the Scat Pack badge chrome letters.
4. Apply the 898 tape to the badge chrome letters, ensuring that the entire surface of the badge chrome letters are covered (Fig. 2) .



Fig. 2
Applying 898 Tape To Badge Letters (Example)

5. Pull the 3M 898 tape off quickly and perpendicular, from right to left and inspect the chrome badge letters for any lifting or separation.
6. Did any of the chrome Scat Pack badge letters lift, or separate from the badge?
 - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> This bulletin has been completed, use inspect LOP (23-03-08-9R) to close the active RRT.

PARTS REQUIRED:

| Qty. | Part No. | Description |
|--------|------------|--|
| 1 (AR) | 68420596AB | Scat Pack Badge - Standard Body |
| 1 (AR) | 68497352AB | Scat Pack Badge - Wide Body |
| (AR) | NPD | 3M 898 Tape |

REPAIR PROCEDURE:

1. Replace the chrome Scat Pack badge.
2. Apply a length of masking tape on the rear spoiler parallel to the top and bottom edges of the badge as a guide if necessary.

CAUTION! If required, carefully heat the entire surface of the badge with a heat gun or equivalent. Failure to do so may result in rear spoiler finish damage.

3. Using a plastic trim stick tool, remove the chrome Scat Pack badge carefully from the rear spoiler.
4. Thoroughly clean all residue from the rear spoiler badge attachment surface area.
5. Wipe the rear spoiler badge attachment surface area with a clean, lint-free cloth, moistened with a 50% solution of water and alcohol. Wipe dry the area immediately with a dry, lint-free cloth.

NOTE: If ambient temperatures are below 21° C (70° F), warm the badge inside a building to assure proper badge adhesion.

6. Remove the protective covering from the back of the chrome Scat Pack badge and position the badge onto the rear spoiler.

NOTE: To ensure proper badge adhesion, apply consistent and uniform pressure of approximately 40 p.s.i. over the entire surface of the badge.

7. Visually inspect that there is 100% adhesion all around the perimeter of the badge to the rear spoiler.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Skill Category | Amount |
|---------------------|--|---------------------------------|----------|
| 23-03-08-9R | Badge, Scat Pack - Inspect (0 - Introduction) | 6 - Electrical and Body Systems | 0.2 Hrs. |
| 23-03-08-9S | Badge, Scat Pack - Inspect and Replace (0 - Introduction) | 6 - Electrical and Body Systems | 0.3 Hrs. |

FAILURE CODE:

| | |
|----|----------------|
| ZZ | Service Action |
|----|----------------|

PART REIMBURSEMENT DETAIL:

| Part No. | Description |
|----------|-------------|
| NPD | 3M 898 Tape |

NOTE: 3M 898 Tape will need to be claimed for \$1.00 USD per vehicle.