



**NUMBER:** 21-028-21

**GROUP:** 21 - Transmission and Transfer Case

**DATE:** August 26, 2021

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**This Technical Service Bulletin (TSB) has also been released as a Rapid Response Transmittal (RRT) 21-122, date of issue August 26, 2021. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RRT will expire 18 months after the date of issue.**

**SUBJECT:**

Flash: Transmission Control Module (TCM) Updates

**OVERVIEW:**

This bulletin involves reprogramming the TCM with the latest available software.

**MODELS:**

2021 (JL) Jeep Wrangler

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America, EMEA and APAC.

**NOTE:** This bulletin applies to vehicles built on or before August 19, 2021 (MDH 0819XX) equipped with a 2.0L I4 DOHC DI Turbo PHEV Engine (Sales Code ECX) with 8-Spd Auto 8P75 PHEV Transmission (Sales Code DFY).

**SYMPTOM/CONDITION:**

Customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find one or more of the following Diagnostic Trouble Code (DTC).

- U0293-00 - Lost Communication With Hybrid Control Module.
- P0732-00 - Gear 2 Shift Incorrect Ratio.
- P061B-00 - Internal Control Module Torque Calculation Performance.

Other software enhancement::

- 2-1 downshift improvement.

**NOTE:** Additional module flashes are required for this update to be effective, the following modules are all to be updated along with this PCM update:

- Hybrid Control Processor (HCP), Auxiliary Hybrid Control Processor (AHCP) also known as the Power Inverter Module (PIM).
- Powertrain Control Module (PCM).
- Battery Pack Control Module (BPCM).
- Integrated Dual Charging Module (IDCM).

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. If any vehicle not on the VIN list exhibits the DTCs, perform the repair.

**REPAIR PROCEDURE:**

**NOTE:** The HCP, AHCP, PCM, BPCM and IDCM must be updated to the latest available software at the conclusion of this repair procedure. Refer to all applicable published technical service bulletins for detailed repair procedures and labor times regarding updating the HCP, AHCP, PCM, BPCM and IDCM software.

**WARNING!** Failure to update all modules following an PCM software update may result in vehicle malfunctions.

**NOTE:** Install a battery charger to maintain a 12 volt system voltage.

**NOTE:** If this flash process is interrupted/aborted, the flash should be restarted.

1. Is the vehicle on the RRT VIN list?
  - YES>>> Proceed to [Step 2](#).
  - NO>>> Proceed to [Step 3](#).
2. Does the TCM have the latest software already installed?
  - YES>>> This bulletin has been completed, use inspect LOP (18-19-05-QK) to close the active RRT.
  - NO>>> Proceed to [Step 3](#).
3. Reprogram the TCM with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
4. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.
5. Verify the HCP, AHCP, PCM, BPCM and IDCM are also programmed with the latest available software. Refer to all applicable published service bulletins for detailed repair procedures and labor times regarding updating the HCP, AHCP, PCM, BPCM and IDCM software.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
18-19-05-QK	Module, Transmission Control (TCM) - Inspect (0 - Introduction)	1- Engine Repair and Performance	0.2 Hrs.
18-19-05-QL	Module, Transmission Control (TCM) - Inspect and Reprogram (0 - Introduction)	1 - Engine Repair and Performance	0.3 Hrs.

**NOTE: The expected completion time for the flash download portion of this procedure is approximately 6 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.**

***FAILURE CODE:***

**The dealer must choose which failure code to use depending on if this is a Rapid Response Transmittal (RRT) or Service Bulletin.**

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RRT.
- The failure code “RF” (Required Flash) can no longer be used on Service Bulletin flashes. **The “RF” failure code must be used on an RRT.**
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

RF	Required Flash - RRT
CC	Customer Concern