



# URGENT: 2021 (WL) JEEP GRAND CHEROKEE RRT #21-117 & 21-118

AUGUST 2021

Please ensure that the below recently launched RRTs are completed on 2021 (WL) Jeep Grand Cherokee Unsold Units prior to Sale:

- **RRT #21-117 - Incorrect Exhaust Body Heat Shields**
- **RRT #21-118 - Flutter/Rattle From Under Vehicle - Exhaust Body Heat Shield**

To access Unsold VINs involved in these RRTs, go to:

DealerConnect > Recall Central > Inventory Service Actions > Select All

Complete both Recalls and RRTs for Unsold VINs.

[DealerCONN...](#) > [Home](#) > [Recall Res...](#) > [Recall Cen...](#) > [Repair Inf...](#) > [Inventory Service Actions](#)

## Open Inventory Service Actions - Rapid Response Transmittals & Recalls

Service Actions Type to Display :  All  Rapid Response Transmittals  Recalls

Thank you,

Mopar

