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Case Number: S2108000200

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Symptom/Vehicle Issue: Buzz Or Rattle From Subwoofer Area Of Vehicle

Discussion: Customer may hear a rattle or buzz (BSR) sound from rear of the vehicle from subwoofer area. This can occur at low audio volume levels. Inspect subwoofer fasteners and snap in nuts for movement between nut and body sheet metal. (Fig 1)

Install foam tape as needed to eliminate movement between the snap in nut(s) and the body sheet metal. (Fig 2)



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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FOAM TAPE INSTALLED TO ELIMINATE BSR

Fig 2

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