



STAR ONLINE PUBLICATION



Case Number: S2108000197

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Symptom/Vehicle Issue: High Beam Flash To Pass Feature Does Not Operate When Pulling The Lever Rearward

Customer Complaint/Technician Observation: Owner complains the flash to pass feature does not work. Technician has validated headlamps to work however the flash to pass feature will not turn on the bright lamps when pulling the lever rearward. High beams do operate when pushing the lever forward.

Discussion: Review the configuration report for the involved vehicle. This issue is a configuration issue do not replace any parts. Bi Xenon headlights should always be "Set" in order for flash to pass to work. If the vehicle's current configuration illustrates the Bi Xenon headlights are "**Not Set**" perform the scan tool operation under the guided diagnostics folder to restore the vehicles configuration.

After completing the update verify the below setting has changed

Bi Xenon Headlamps Enable "**SET**". Test the operation to complete.

Bi Xenon Headlamps Enable	Set	✓
Wiper Service Position Enabled	Not Set	

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found