



STAR ONLINE PUBLICATION

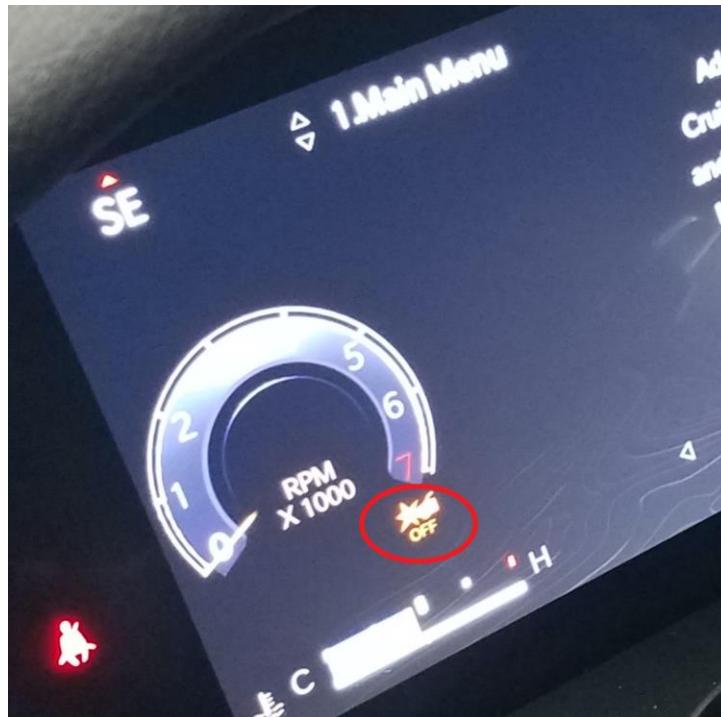


Case Number: S2108000193

Release Date: August 2021

Symptom/Vehicle Issue: Forward Collision Warning OFF Indicator Is Displayed In The Cluster

Discussion: The vehicle may have been delivered to the dealer with the Forward Collision Warning or Pedestrian Emergency Braking system set to off. If either the FCW or PEB system is set to "OFF". The "OFF" indicator light in the for the FCW system may be illuminated.



FCW OFF Indicator Light

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

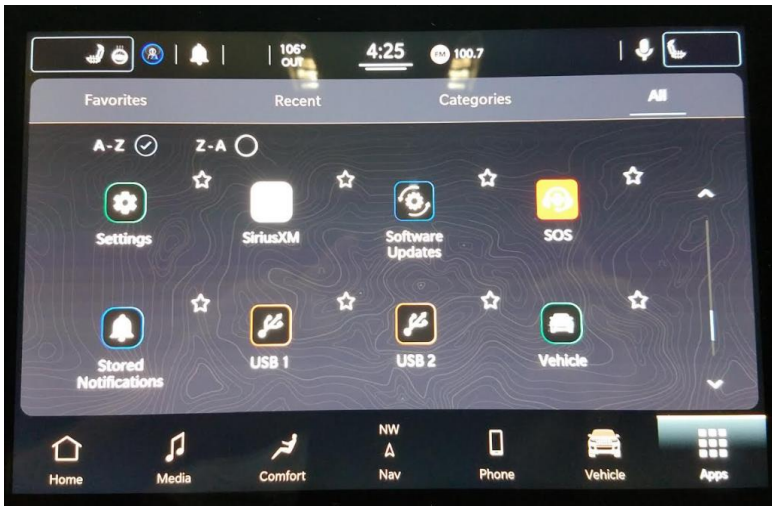


STAR ONLINE PUBLICATION

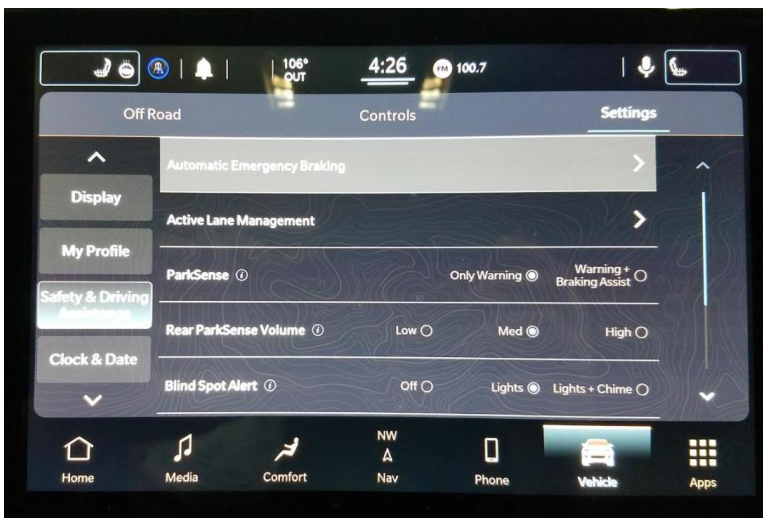


Repair: Prior to delivering the vehicle to the customer the FCW and PEB system should be enabled. Follow the steps below to re-enable one or both systems.

1. Under the Apps button, select the "Vehicle" icon.



2. Select "Safety & Driving Assistance" and then "Automatic Emergency Braking".



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

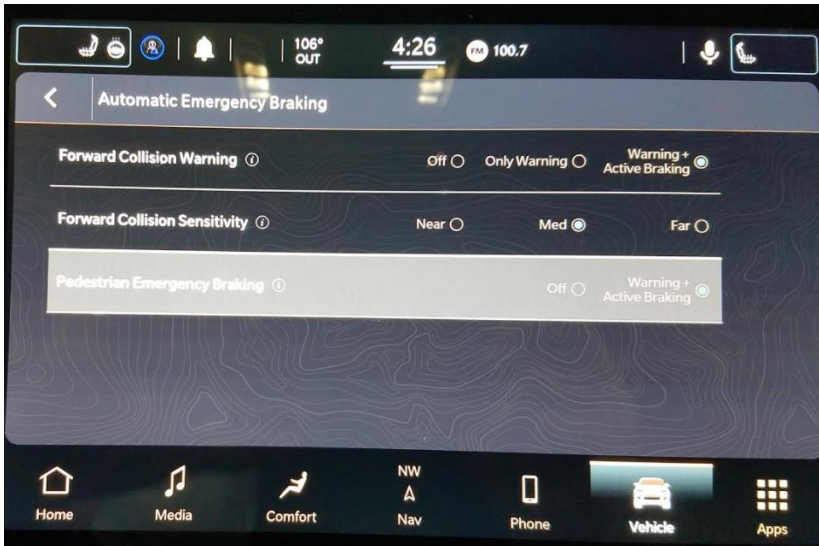
Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



STAR ONLINE PUBLICATION



3. Change the "Pedestrian Emergency Braking" option from Off to "Warning + Active Braking". Change the "Forward Collision Warning" to "Warning+ Active Braking".



Verification: The FCW "OFF" Indicator in the cluster should no longer be illuminated. If the indicator is still displayed, scan the vehicle for FCW related DTC's. The FCW system should be diagnosed further.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found