



## STAR ONLINE PUBLICATION



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**Case Number: S2124000012**

**Release Date: Aug 2021**

**Symptom/Vehicle Issue:** Customer Indicates Seat Vent/Cooler Making Noise

**Customer Complaint/Technician Observation:** When operating seat cooler/vent making noise when turn on and sitting in the seat.

**Discussion:** This is a known issue an improvement is being investigated at this time and will be available soon. Do not replace any parts in attempts to repair this condition as it will not improve the noise.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**