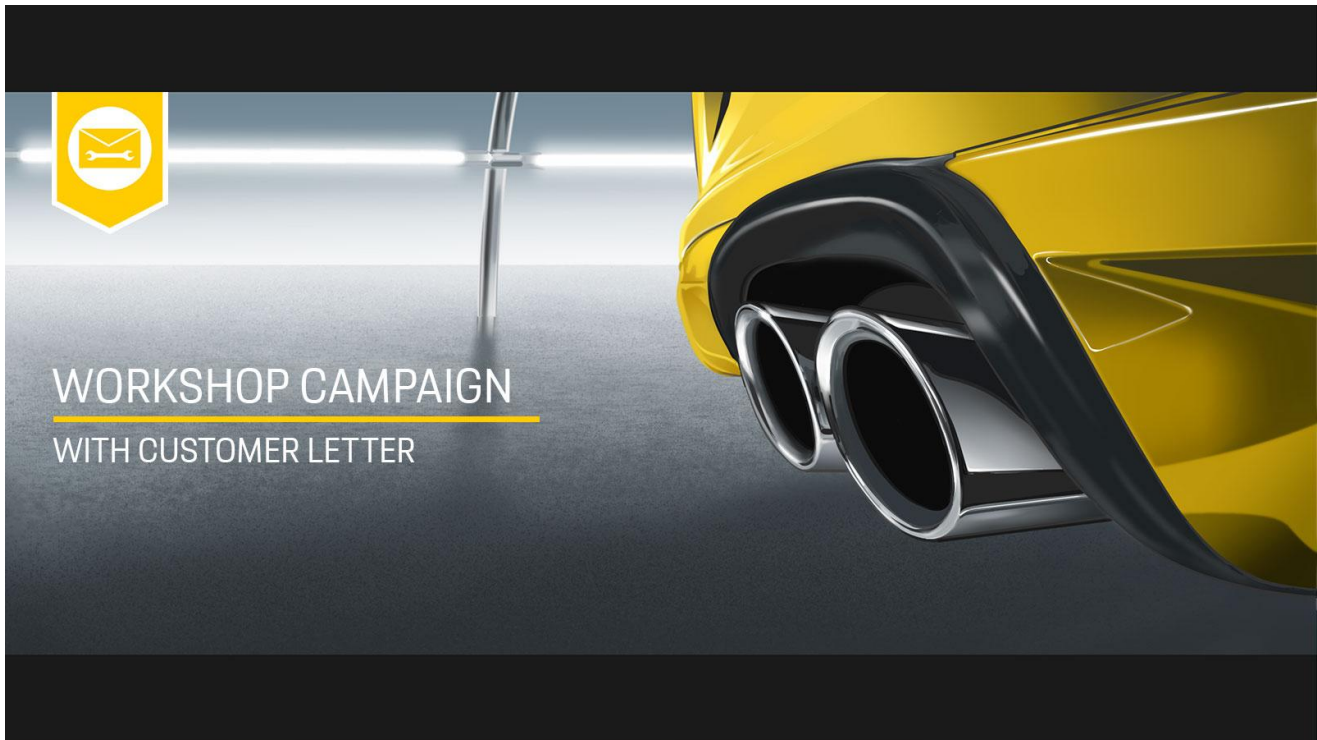


# WMN6 Workshop campaign - 3G Network Shutdown



## WMN6 Workshop campaign - 3G network shutdown

### Overview

As wireless technology continues to evolve, telecommunications providers in North America, including AT&T, are transitioning from their legacy 3G wireless communication to more advanced technology. In order to free up resources to support this, AT&T will be decommissioning its 3G network on February 22nd, 2022.

A 3G telematics module which supports all services within the Car Remote Package, Car Security Package, as well as Emergency and Roadside Assistance Calls will no longer be functional after February 22nd, 2022.

#### Car Remote Package

- Car control
- Trip control
- Car finder

- Horn & Indicator
- Lock & Unlock
- E- Control (PHEV only)
- Climate (PHEV only)
- Location alarm
- Speed alarm
- Valet alarm
- Car control

#### Car Security Package

- Stolen Vehicle Tracking and Reporting

**There is not a technology upgrade possible for the 3G telematics module on the affected vehicles.**

Please be advised that customers will be notified of the campaign this week via email.

This campaign is **only for documenting** which vehicles are affected by the 3G network turndown.

Here it is differentiated which customer have an active Subscription (scope 1) and which does not (scope 2).

**After publication, the vehicles are directly set to completed.**

<b>Model type</b>	Cayenne (9YA)
<b>Model year</b>	2019
<b>Number</b>	2,280

## Warranty processing

No warranty claim is possible for this campaign. The Scopes were assigned and already marked as complete in WWS as a tracking tool only.

**Scope 1: 2019 Cayenne (9YA/9YB) with an active PCC/Vodafone Contract**

**Scope 2: 2019 Cayenne (9YA/9YB) without an active PCC/Vodafone Contract**

## Further information

The technical information is available in PCSS and in the AfterSales Document Database.