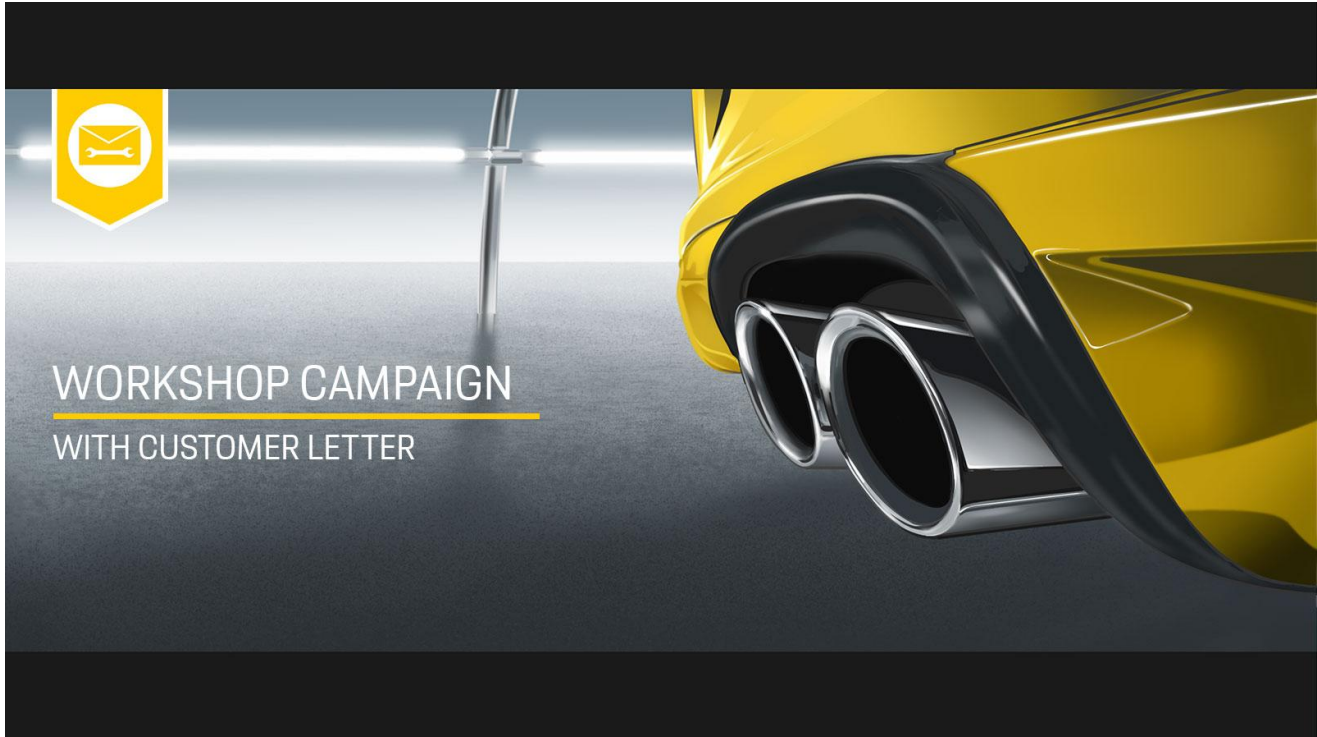


WMM7 Workshop campaign - Replacing VTS control unit



WMM7 Workshop campaign - Replacing VTS control unit

Update 3/22/22

Please be advised that ATI #2007 has been posted in PCSS and the [AfterSales Document Database](#). This ATI and the WMM7 TI should be used when upgrading the 3G VTS Module on non-campaign vehicles. The part # for non-campaign vehicles is 958 035 620 J.

Update 3/7/22

Please do not activate Porsche Car Connect (Vodafone) Services on vehicles affected by the 3G sunset (both WMM7 and non-campaign cars). This service should only be activated on these vehicles after a 4G upgrade has been performed. We have seen several cases where 3G services have been activated after the sunset.

Update 2/16/22

Please find a sample customer letter attached for **Non-Campaign vehicles**. This letter clearly notes that the customer is responsible for paying for the 4G upgrade.

Update 2/14/22

Please be advised that customer emails are being sent for vehicles that are not a part of WMM7. These emails will directly reference that the customer is responsible for paying for the 4G upgrade. These customers do not have an active Vodafone Subscription and nothing will change for them when the 3G Vodafone services are discontinued next week.

The customer email for WMM7 is attached and specifically mentions that the upgrade will be performed free of charge.

Please refer to the [3G Sunset page](#) for more information.

Update 2/8/22

Please be advised that a sample email body for WMM7 is now attached to this post. This email was sent to WMM7 customers and further emails will be sent to other customers who are not a part of WMM7 to inform them about the 3G Network shutdown.

Update 2/4/22

Please be advised that **all G2 Panameras have been removed from WMM7**. Please **do not attempt to replace the 3G VTS CU on G2 vehicles**. If your dealer is already in the process of doing the campaign, we are asking that you reinstall the old 3G VTS CU.

Your dealer can check the part number on top of the 3G CU to know if the repair is possible. The 3G part numbers that we know are not possible to upgrade are:

7PP035620DD

7PP035620DF

7PP035620DK

If your dealer successfully completed a 4G upgrade on a G2 and WMM7 is no longer showing in PCSS, please reach out to me with the VIN and we will reopen WMM7 on a case by case basis. We can also reopen WMM7 if your dealer had to reinstall the old 3G module.

A revised VIN list is attached to this post. Incomplete G2 VINs have been removed. This is also reflected in PCSS.

Update 1/28/22

Please be advised that **WMM7 repairs are now available**. Parts can be ordered via PPL Order with no PRMS Ticket needed.

The TI is available via PCSS and the [AfterSales Document Database](#).

Update 1/6/22

Please note that the WMM7 campaign suspension is only temporary and repairs will resume in the coming weeks. Please communicate this message upon customer inquiry.

Update 1/5/22

Please note that this campaign WMM7 has been **PAUSED until further notice**. Please do not attempt the WMM7 repair under any circumstances until further notice.

Update 12/8/21

Please note that parts are not yet available for WMM7. **Please do not order parts**. An update will be made to this post when parts become available.

Overview

The VTS control unit used in the affected vehicles only supports the GSM/UMTS or 2G/3G mobile phone standard.

Due to the planned deactivation of these mobile phone standards in the North American region, the following Connect services together with the old VTS control unit will no longer be available as of spring 2022:

- eCall system
- Breakdown call
- VTS (Vehicle Tracking System)
- Connect app

To ensure that the aforementioned services continue to be available on the affected vehicles, the VTS control unit on the affected vehicles must be replaced with a VTS control unit that is compatible with the 4G mobile phone standard.

Please note that customers will be notified this week via email about their vehicle's involvement in the campaign.

Model type	Panamera (970) Panamera (971) 911 (991) Boxster/Cayman (982) 918 Cayenne (92A) Macan (95B)
Model year	2014-2021
Number	4,544

Required software

PIWIS Tester 3 test software version	40.650.030 (or higher)
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Parts required

- Only relevant for Panamera (970)
- Scope 1

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001FN	VTS control unit	1 ea.	No
WHT006947	Sheare nut	2 ea.	No

- Only relevant for Panamera (971)
- Scope 2

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001FM	VTS control unit	1 ea.	No

- Only relevant for Boxster/Cayman (982)
- Scope 3

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001FN	VTS control unit	1 ea.	No
PAF910207	Screw	1 ea.	No

- Only relevant for Boxster/Cayman (982)
- Scope 4

WMM7 Workshop campaign - Replacing VTS control unit

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001FN	VTS control unit	1 ea.	No
N 90799102	Screw	1 ea.	No

- **Only relevant for 918**
- **Scope 5**

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001FN	VTS control unit	1 ea.	No
99907331209	Screw	2 ea.	No
90081700302	Screw	2 ea.	No
PAF009057	Screw	1 ea.	No

- **Only relevant for Cayenne (92A)**
- **Scope 6**

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001FN	VTS control unit	1 ea.	No
WHT006947	Sheare nut	2 ea.	No

- **Only relevant for Macan (95B)**
- **Scope 7**

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001FN	VTS control unit	1 ea.	No
WHT006947	Sheare nut	2 ea.	No

- **Only relevant for 911 (991)**
- **Scope 8**

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001FN	VTS control unit	1 ea.	No
N 90799102	Sheare nut	1 ea.	No

Warranty processing

Validity:

This workshop campaign will be carried out up to 11/17/2026 and will be closed by the specified date.

Please note that warranty claims can only be processed before this date.

Scope 1: Panamera (970)

WMM7 Workshop campaign - Replacing VTS control unit

Damage code	WMM7 66 000
Repair code	1
Working time	239 TU

Scope 2: Panamera (971)

Damage code	WMM7 66 000
Repair code	4
Working time	205 TU

Scope 3: Boxster/Cayman (982)

- Production date up to 01/24/2017

Damage code	WMM7 66 000
Repair code	1
Working time	339 TU

Scope 4: Boxster/Cayman (982)

- Production date from 01/25/2017

Damage code	WMM7 66 000
Repair code	1
Working time	339 TU

Scope 5: 918

Damage code	WMM7 66 000
Repair code	1
Working time	428 TU

Scope 6: Cayenne (92A)

Damage code	WMM7 66 000
Repair code	1
Working time	77 TU

Scope 7: Macan (95B)

Damage code	WMM7 66 000
Repair code	1
Working time	94 TU

Scope 8: 911 (991)

Damage code	WMM7 66 000
Repair code	1
Working time	403 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Further information

The TI is available in PCSS and the [AfterSales Document Database](#).

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.