



Technical Bulletin 002/21

Date: **March 26th 2021**

Subject: **Mandatory registration of maintenance on Dealer Portal**

Dear Partner,

in order to improve the responsiveness and quality of our support, we inform you that starting from April 1st it will be mandatory to register all maintenance operations carried out on the Dealer Portal.

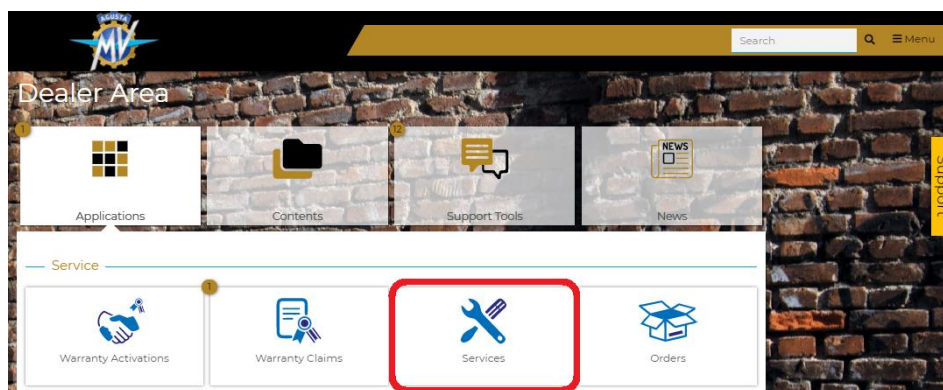
This will allow MV Agusta to quickly check the maintenance status of each vehicle, verify compliance with the maintenance program and provide the maximum possible support in a clear and complete picture of the maintenance history of the motorcycle for maximum satisfaction of you and our customers.

The approval of warranty claims will be subject to the presence of all the operations correctly registered on the Portal. It will therefore be necessary to register all the operations, even on motorcycles already circulating, before entering a new warranty request. MV Agusta reserves the right to verify the exactness of the information entered by requesting a scanned copy of the documents (as per Technical Bulletin 003/20)

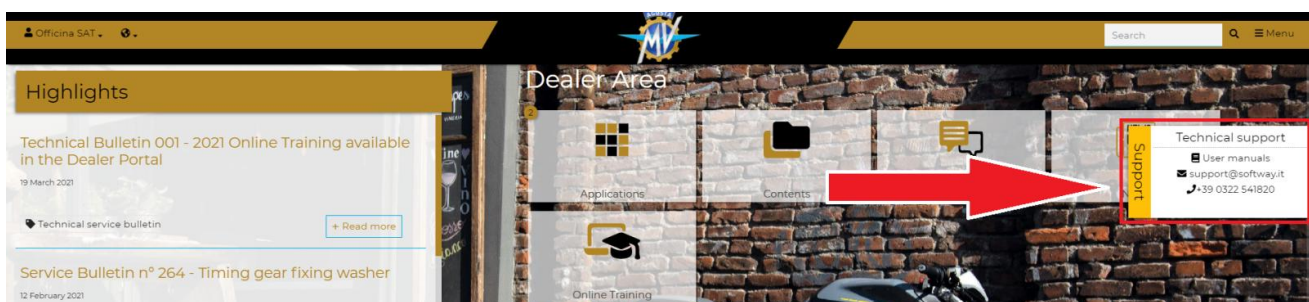
By registering the operation, the Dealer / Workshop certifies that ALL the prescribed operations have been performed in a state-of-the-art manner, in compliance with MV Agusta's scheduled maintenance plan and using the special equipment requested (checks according to the maintenance plan, technical updates, remapping, etc ...)

The correct uploading of the maintenance history will also allow you to better evaluate the purchase of a used vehicle.

The button to register a maintenance operation can be found among the applications of the Dealer Area.



Detailed instructions for registering operations can be found in the Dealer Application user manual. Click on the "Support" tab, select "User Manuals", and then download the "Dealer Application" manual.



Sure of your cooperation

Best regards

MV AGUSTA MOTOR S.p.A.
Technical Assistance Service