STAR ONLINE PUBLICATION

Case Number: S2023000005 Rev A

Release Date: 01/30/2021

Symptom/Vehicle Issue: Water Leak On Sliding Rear Window Or Back Of Cab

Discussion: Inspect rear window frame for any signs of cracking. Any cracks found will require replacement of the rear window assembly.

CRACK/WATER LEAK

Example of a crack

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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Parts Information: If replacing the rear window assembly, use Mopar parts with packaging dated after 11/26/2020.

At the time of publishing this document the below part numbers are the current levels. Note- refer to STAR Parts for the most current part info.

Part Number	S/C QUAL	Part Noun Name / Noun Name Description
68303351AH	GFE-GFA%GAD	GLASS ASSY RR WINDOW POWER SLIDING
68333671AG	GFD	GLASS ASSY RR WINDOW SLIDING
68335723AH	GFE+GAD	GLASS ASSY RR WINDOW POWER SLIDING
68426398AD	GFE+GFA-GAD	GLASS ASSY RR WINDOW POWER SLIDING
	GFA = REAR WINDOW DEFROSTER	
	GFE= REAR POWER SLIDING WINDOW	
	GFD = REAR SLIDING WINDOW	
	GAD = Clear Tinted Glass	

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